



ClickWorkForce

FAQs



- Do you guarantee on time delivery?
We ensure to meet our committed deadline with the decided scope of work. However, if there are any changes we will agree on a mutual consent about the next delivery date.
- Will I have a dedicated support in my time zone?
Yes, we will have a dedicated support for you during your business hours. This will help you for your sales process and assuring all your requests are acknowledged and acted upon in time.
- Do you offer the cheapest cost in the market?
We don't guarantee about the cost being cheapest alone but with a mix of quality, turn around time we are definitely the most cost effective one in the market.
- Do you take up multiple projects at once?
We love growth and offer you the scope to scale up for your revenue stream without a worry of delivery. Offer us as many projects you want, we will assure you a timely delivery with quality.
- Will your SPOC continue to change?
We ensure all your conversations are tracked and you have the same SPOC for all your projects.
- Do you have a dedicated project management software?
To help you assign and track your tasks efficiently we will ensure access to our Project Management Tool without any additional costs.
- Do our partners receive sales support?
Yes. Our trained and experienced sales staff is dedicated to growing the bottom line of our partner companies. We know how to best sell these services so we're more than happy to help you in the sales process as well. We also take the time to educate our partners in all aspects of online marketing so that they can more effectively understand the digital landscape and how it should be utilized in today's world of mixed media marketing to create measurable ROI and results for your clients.
- Can partners have exclusivity in a certain territory or vertical?
Since all partnerships are negotiated separately, there are exclusivity options available.
- Do you provide after-hours support in the event of a client urgent need or emergency?
We strive to provide this in the event of a major client "disaster." We also provide custom Service Level Agreements (SLA) for our larger partners.
- Who is the primary contact for partners?
We have a dedicated Partner Success Managers whose sole role is to problem solve and provide solutions for our partner companies. Unlike most Internet marketing companies, we understand the needs and operations of traditional advertising agencies.
- Do you provide custom solutions for partners?
Yes, we provide custom solutions or options to fit the needs of each partner and their respective business models. Packaged solutions do not always meet the goals of a particular partner or provide the solution(s) needed to generate successful revenue stream or please the partners' clients and we understand it.